

# STRIP SOLAR WARRANTY

Effective from the 1<sup>st</sup> of July 2019

Form Number: F650011002  
Revised by: Madelyn Mills

Name: Solar Warranty  
Revision: M

Revision Date: 16/07/2019

Boss warrants that, if a Boss product(s) proves to exhibit a manufacturing defect detrimental to the operation of the solar system during the warranty period, the defective component(s) will be repaired or supplied free of component charge, at the discretion of Boss. This product warranty is limited to manufacturing defects of Boss only supplied products. Claims resulting from incorrect or poor installation are not covered by this warranty.

Subject to Boss Solar's Terms and Conditions and the exclusions outlined below, the following warranties apply:

## Standard Warranty

- Boss EPDM solar collector profiles: 10 years
- Boss and Custom Black PVC Nitrile (PVCn) collector profiles: 10 years
- Boss NanoTek® collector profiles: 10 years
- Boss Ultimate Blue® & Customer specific collector profiles: 10 years
- Boss Triple Black® collector profiles: 10 years

## Ancillary Products Warranty

- Boss Ancillary Products: 1 year
- Luran S® ASA Ancillary Products: 5 years

## General Conditions

1. This warranty period applies strictly from date of invoice
2. This warranty is not transferable
3. It is a condition of this warranty that the system be inspected annually, any faults must be reported to Boss Solar within 14 days from inspection date
4. The system must be installed in accordance with the applicable Boss Installation Manual, Australian Standards (AS 3634-1989) and industry best practices and knowledge
5. Annual inspection by an experienced, competent installer are highly recommended

## Exclusions of this Warranty

The warranty will not apply where:

1. The system has been used for a function for which it was not designed. This warranty is limited to systems used for the purpose of swimming pool heating
2. Boss cannot establish any fault in the product after inspection and testing
3. The system in which the product is used, or any part of the system has been repaired, altered or modified by any person, such that it no longer complies with the applicable Boss installation guidelines or manual(s)

## Extended Warranty

Boss offers a 15-year extended warranty for the Boss MultiLayered® Collector Systems (Boss NanoTek® and Ultimate Blue® systems) when combined with the following TufMan® system components:

- TufMan® Premium Manifolds
- VacRel® Vacuum Relief Valve
- TufFilta® In-Line Solar Filter
- TufGauge® Pressure Gauge
- TufMan® Rigid Collars
- Drain Down Tube

This warranty extends from the standard warranty, with an additional 5 years of pro-rata faulty collector replacement. This will reduce at 50% of the residual value annually, until the expiration of the full 15-year period

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4. The product failure or damage is due to Acts of God or extreme weather conditions
5. Defective parts or accessories (not manufactured or supplied by Boss) have been used on, or in relation to the product which may have contributed to the failure
6. The product has been damaged by a cause outside the reasonable control of Boss. Including, but not limited to; damage caused by householders, tradespeople, birds, rodents, vermin, neglect and/or mechanical damage to the system
7. The defect in the product has arisen due to poor water flow, excessive hydraulic pressure, restrictions or blockages resulting from the omission of a suitable water straining device
8. Colour shift in PVC Nitrile coloured absorber due to UV exposure. Loss of, or variation in colour may occur (in colours other than black). This colour shift will have no effect on performance
9. Tea leafing of EPDM systems, which is caused as a result of a combination of pool water chemical imbalance, stagnant water (including collector blockages) and/or installation issues
10. Splitting or crushing of Thermoplastic, PVC Nitrile and ancillary products due to insufficient vacuum relief
11. Non-adherence of strip collector to roof surfaces
12. An EPDM system installed for an indoor or under cover pool due to an excessive build-up of chloramines as a result of a lack of UV radiation
13. Damage to metal roofs, gutters or drinking water storages caused by water leakages from the solar system. Other consequential damage caused by chemically treated water flowing through or from the solar system, or from rainwater ingress caused by blocked gutters or obstructed watercourses are also not covered. It is the customers' responsibility to keep the roof and waterways clear of debris, which may cause the restriction of natural water flow

## Limitation

Boss makes no express warranties or representations other than set out in this warranty. Boss Polymer Technology (trading as Boss Solar) liability under this express warranty is limited to the credit of the original purchase price of the Boss product only, or replacement of the Boss product to the original purchaser, at the discretion of Boss. This warranty shall be governed by, and construed in accordance with, the mandatory laws of the State of Victoria, Australia. Regardless of the laws that might otherwise govern under applicable principles of conflicts of laws thereof.

## Definitions

**Product/s** The originally installed solar pool heating system comprising of Boss components and possibly other manufactures components

**System** The originally installed solar pool heating system comprising of original Boss components and possibly other manufactures components

**Purchaser/ Installer** The original Solar Pool Heating Company "SPHC" or person(s), acquiring the product directly, or indirectly from Boss

**Customer** The Pool owner, purchaser of the original solar installation

## Contact

For instructions in relation to the claim process please contact:

**Boss Polymer Technologies (trading as Boss Solar) ABN 26 053 088 529**

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